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AAA-ICDR® Rules & Clauses Available in New Mobile App

App's Features Simplify Steps for Current & Potential Users to Embark on Arbitration or Mediation to Resolve Disputes

NEW YORK, N.Y.—June 9, 2020—The American Arbitration Association-International Centre for Dispute Resolution® (AAA-ICDR) has launched the new App for AAA-ICDR Rules and Clauses. The app enables parties seeking to resolve disputes through arbitration and mediation to easily view the AAA-ICDR's rules and clauses on their mobile devices, and is particularly helpful at this time as more processes take place remotely.

"Now more than ever, as many steps as possible in the arbitration and mediation processes must be capable of being completed digitally," said **Diana Didia, Chief Information and Innovation Officer of the American Arbitration Association-International Centre for Dispute Resolution**. "This new app is the latest innovation we have introduced to enable the convenient and manageable resolution of disputes through ADR, and provide both parties with all the information they need to get started."

The app, which can be downloaded on the [Apple App Store](#) and [Google Play](#), includes features such as:

- **Active Rules:** ADR disputes often require clauses to be drafted beforehand stipulating the use of particular AAA-ICDR rules during the process. All AAA-ICDR rules for general and specialized cases, including *AAA Domain Name Disputes Supplementary Rules*, *AAA Healthcare Payor Provider Arbitration Rules*, and *Home Construction Arbitration Rules and Mediation Procedures*, are available in the mobile app.
- **Most-Viewed Rules:** The most-viewed sets of AAA-ICDR rules, according to user behavior, have been compiled in the app for quick accessibility.
- **Standard Arbitration Clause:** The AAA-ICDR's Commercial, Construction, Employment, Healthcare Payor Provider, International, and Labor standard arbitration clauses can be inserted as is into contracts from the app. (Users can draft customized clauses using the [AAA-ICDR's ClauseBuilder® Tool](#).)
- **Standard Mediation Clause:** The AAA-ICDR's standard mediation clauses can be inserted as is into contracts, highlighting the important role mediation can play on its own and in connection with the organization's arbitration process.

For more information about the App for AAA-ICDR Rules and Clauses, visit <https://go.adr.org/aaa-icdr-rules-app.html>.



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About the American Arbitration Association

The not-for-profit American Arbitration Association® (AAA®) is the leading provider of alternative dispute resolution (ADR) services for parties in commercial disputes, having administered more than six million ADR cases since its founding in 1926. With 26 offices in the United States, in addition to Mexico, Singapore, and Bahrain, the AAA provides organizations of all sizes in virtually every industry with ADR services and products. For more information, visit www.adr.org.

About the International Centre for Dispute Resolution

The International Centre for Dispute Resolution® (ICDR®) is the international division of the AAA and the largest international provider of dispute resolution services. Established in 1996, the ICDR serves parties from over 99 countries with multilingual staff experienced in international dispute resolution proceedings. 993 international cases were filed with the ICDR in 2018, which offers parties a roster of over 725 arbitrators and mediators. For more information, visit www.icdr.org.

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